



# Hurricane Preparedness Guide

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## A Message from the Wren Insurance team

This year, experts have predicted an "above average" hurricane season. We want to make sure our clients are prepared in the event of a storm, so we've created this guide to help you in this year's preparation. This guide is by no means all inclusive; it is simply intended to be a starting point. If you would like additional information on how to prepare for the storm season, please contact us today.

Here's to a safe season!

*Wren Insurance Agency*

## Things to do BEFORE a storm...

- Meet with your insurance agent to make sure that you are adequately covered.
- Gather all important documents – including your insurance paperwork, bank statements, and identification - and place them in zip lock bags to protect from water damage. If possible, scan and maintain a digital back up of your documents. Keep these documents in a safe place, like a fireproof safe.
- Gather supplies for your emergency supply kit. This kit should include:
  - One gallon of water per person for at least 3 days (for drinking and sanitation).
  - Enough non-perishable food items to last 3 days. Make sure to have a can opener if your kit contains canned items.
  - A battery or hand crank weather radio and extra batteries, if necessary.
  - Flash light and extra batteries.
  - A first aid kit
  - Moist towelettes or baby wipes.
  - Sleeping bags or blankets for each person.
  - Cash and change.
  - Cell phone with charge and inverter.
- Take a personal inventory of your home and contents using inventory software or a video camera. You should also take photos of the outside of your home to have in case of damage. Make sure a backup of this information is contained with your important documents.
- Install hurricane shutters over windows, doors, and garage doors.
- Make sure your car's tank is full.
- Bring in all loose items from outside.
- Trim your trees and shrubs and make sure there is no loose debris in your yard.
- Make sure you have a family emergency plan in place. This should include an out of town contact and a meeting place, in case you separate. FEMA has a great tool to help create this plan. Visit [www.floridadisaster.org](http://www.floridadisaster.org).

### 2018 Hurricane Names

Alberto  
 Beryl  
 Chris  
 Debby  
 Ernesto  
 Florence  
 Gordon  
 Helene  
 Isaac  
 Joyce  
 Kirk  
 Leslie  
 Michael  
 Nadine  
 Oscar  
 Patty  
 Rafael  
 Sara  
 Tony  
 Valerie  
 William

### Things to do DURING a storm...

- Keep your weather radio close at hand and stay up-to-date on the storm.
- Avoid opening and closing your refrigerator. Keeping your refrigerator closed will help to keep your food cold longer, even without power.
- Huddle in the innermost room in your home, away from windows and exterior doors.
- If there appears to be a lull in the storm DO NOT GO OUTSIDE. This could be the eye of the storm passing through. Continue to listen to your weather radio for storm status updates.

### Things to do AFTER a storm...

- Be alert when heading outside. Be aware of glass, nails, and other debris. DO NOT TOUCH any downed power lines or any objects in contact with downed lines. Report downed lines to FPL by calling 1-800-468-8243.
- Take photos of any damage that has occurred to your home, cars, and other property.
- Contact your insurance company to file claims for any damage that was sustained during the storm. If you have any questions, feel free to contact our office for assistance with the claim process.

INSURANCE COMPANY: \_\_\_\_\_

POLICY NUMBER: \_\_\_\_\_

INSURANCE COMPANY PHONE NUMBER: \_\_\_\_\_

### Emergency Contact List

American Red Cross Emergency Response Center  
 866-438-4636 | [www.redcross.org](http://www.redcross.org) | @RedCross

American Red Cross Space Coast Chapter  
 321-890-1002

Attorney General's Price Gouging Hotline  
 866-966-7226 | [www.myfloridalegal.com](http://www.myfloridalegal.com) | @MyFloridaLegal

Brevard County Animal Services  
 321-633-2024 | [www.brevardanimalservices.com](http://www.brevardanimalservices.com)

Brevard County Emergency Hotline  
 321-633-1770

Brevard County Emergency Management  
 321-637-6670 | [www.embrevard.com](http://www.embrevard.com) | @BrevardEOC

Brevard County Fire-Rescue  
 321-633-1771 | [www.brevardcounty.us/fire\\_rescue](http://www.brevardcounty.us/fire_rescue)

Brevard County Health Department  
 321-454-7111 | [www.doh.state.fl.us/chdbrevard/index.htm](http://www.doh.state.fl.us/chdbrevard/index.htm)

Department of Financial Services Insurance Claim Hotline  
 800-227-8676 | [www.myfloridacfo.com](http://www.myfloridacfo.com) |

Elder Affairs  
 800-963-5337 | [www.elderaffairs.state.fl.us](http://www.elderaffairs.state.fl.us)

Federal Emergency Management Agency (FEMA)  
 800-621-3362 | [www.fema.gov](http://www.fema.gov) | @FEMA

Florida Department of Insurance Regulation  
 850-413-3140 | [www.floir.com](http://www.floir.com)

Florida Department of Transportation  
 5-1-1 | [www.dot.state.fl.us](http://www.dot.state.fl.us) | @MyFDOT

Florida Power and Light (FPL)  
 800-468-8243 | [www.fpl.com](http://www.fpl.com) | @InsideFPL

National Hurricane Center  
[www.nhc.noaa.gov](http://www.nhc.noaa.gov) | @NHC\_Atlantic

Wren Insurance Agency  
 321-725-1440 | [www.WrenInsuranceAgency.com](http://www.WrenInsuranceAgency.com)